



# Online User Guide

Role	Question
Contractor Company	<a href="#">What is the company code and how can I use it?</a>
Contractor Employee (Learner)	<a href="#">Logging in as a Learner</a>
All	<a href="#">I forgot my password</a>
Contractor Employee (Learner)	<a href="#">A course has been assigned to me but I have no login details</a>
All	<a href="#">How does Email Verification work?</a>
All	<a href="#">My verification mail is not coming through</a>
Contractor Employee (Learner)	<a href="#">How do I start the course?</a>
Contractor Employee (Learner)	<a href="#">I want to print my completion certificate for a course I passed</a>
Contractor Company	<a href="#">I have been given my login details and our company code</a>
Contractor Company	<a href="#">Updating Company Documents</a>
Contractor Manager	<a href="#">I am a Contractor Manager; how do I take a course?</a>